East SIG Report – October 2016

The October meeting commenced, as usual with Q&A conducted by **George Skarbek**.

Q: I transferred data from my old PC to a new Windows 10 PC using Acronis. I now find all files have the date stamp of the date the files were transferred. Is there anything I should have done differently to retain the date the files were created?

A: This is unusual as I wouldn't have expected the date to change. In File Explorer right click on the bar where the word *date* is displayed and you will find numerous date choices. Tick one of these options to see the date you are looking for is revealed.

Q: I run Windows 10 with the taskbar set to disappear when the cursor is moved off it. However when I'm using Word 2010 the task bar won't disappear. Because of this I'm unable to click on the tabs at the base of Word. Can you suggest how I can fix this?

A: With your set up the task bar should disappear when Word is run. (George demonstrated this and when Word was open the taskbar disappeared). I suggest you set the taskbar to appear and then run Word. After this try setting the taskbar to disappear and try using Word again. This should cause the system to reset itself.

Q: How do I add a line to a table in Word?

A: To add lines within in a cell press Enter. To add a line to a table, right mouse click in the cell and select "Insert line" from the options displayed. You can either insert the line before or after the cell. George then demonstrated this.

Q: My computer has a Radeon video card that uses Catalyst drivers. I've had trouble with the Catalyst drivers so are there other drivers I can use?

A: Go to the manufacturer of your video cards website and see if they have any newer drivers and load those. If the new drivers give trouble and you need to revert to older drivers you will need to load them from Safe mode.

Q: Windows Explorer in my Windows 7 PC continually crashes. Can I reinstall just Windows Explorer?

A: Windows Explorer is part of the Windows kernel so it's not possible to just install it. Use System File Checker to repair Windows Explorer. You do this from the command prompt using "cmd sfc /scannow"

Following Q&A **Trevor Hudson** gave a presentation on "How to Select Your Next Smart Phone". Trevor compared features of the current model Apple iPhone7 with the Samsung Galaxy S7. After examining the extensive range of features in both, Trevor concluded that there was no clear winner. Both were judged great smart phones having similar features and specifications. The choice boiled down to user preference for either Apple iOS or Android. Trevor then compared the iPhone 7 against the older Samsung Galaxy S5. Feature wise, the Galaxy S5 compared very favourable with the iPhone 7. However based on the bigger screen and battery and the Galaxy being less than half the price of the iPhone 7, Trevor purchased a Galaxy S5.

After the break **Frank Papa** gave an informative presentation on Evernote titled "Forgetting Sucks - Which is why I use Evernote". As a certified Evernote consultant Frank has been using Evernote since 2008 when it was first released. Evernote is a program that is designed for note taking, organizing, and archiving documents, emails, web clips, hand written notes, images and stores these in the cloud. Attachments can be added to notes and all are searchable by tags or keywords. Notes can be sorted into "notebooks" and it's possible for a user to have multiple notebooks. Programs similar to Evernote include MS OneNote, Google Keep, SharePoint and

Devonthink. Frank has tried all of those but kept returning to Evernote due its flexibility. This flexibility provides the freedom to capture, organise and work with information in a way that suits different users. The free basic version of Evernote (www.evernote.com) is licenced to run (record) on 2 devices with an upload limit of 60MB per month. However notes and notebooks in Evernote are searchable from any web browser on any device. Frank indicated there is a definite learning curve required to master Evernote so he recommends new users view the over a dozen very short video tutorials and other help tutorials available at https://help.evernote.com/hc/en-us.

Neil Muller